

GateHouseSM Solutions

VISITOR AND RESIDENT MANAGEMENT SOFTWARE



ONE SYSTEM - ONE SOLUTION
by TEM SYSTEMS, INC.

STANDARD SYSTEM FEATURES

- Audited Gate Control
- Create Your Own Reports
- Large Fonts and Big Buttons on Guard Interface
- Resident Medical Information
- Permanent and Temporary Guest Lists
- Telephone/Email Directories
- Fault Tolerant Data Synchronization
- Automobile License Plate List
- Onscreen Directions
- Supports Network Connectivity
- Party List
- Graphical Community Maps
- Email Admittance
- Labels and Mail Merge with Open Database
- Purchase, Lease & Rental Options



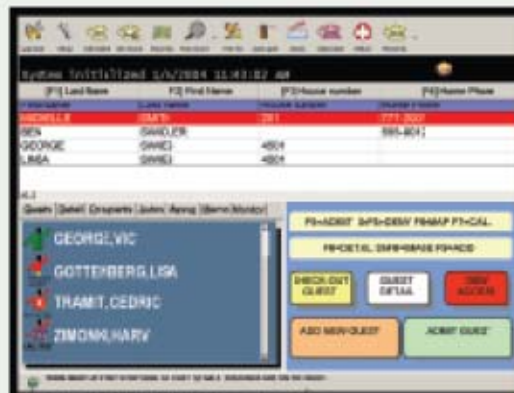
The GateHouse visitor and resident management program has two distinct applications. The Administrator Interface is designed for community database maintenance while the Guard Interface provides security personnel all the tools needed for processing guest entries. When combined with a GateHouse Networking solutions and a GateHouse Website solution, computer functionality is maximized.

ADMINISTRATOR INTERFACE



The Administrator Interface allows a set group of users exclusive access to certain areas of the database. Multiple usernames and passwords may be set, each with different access levels. All permanent resident information is entered via the Administrator Interface.

GUARD INTERFACE



The Guard Interface offers an intuitive screen display, easily navigated by the user via touchscreen, function key or mouse-click options. The system quickly and efficiently processes guest access requests, thereby promoting the operational effectiveness of security personnel. Only temporary guest information can be added or amended in this interface.

Optional Software Modules

ACCESS CONTROL



- Compatible with most gates
- Centralized administration of entry points
- Up to 65,000 card readers, 16 access groups, 220 card readers

AUTOMATED CALLER ID



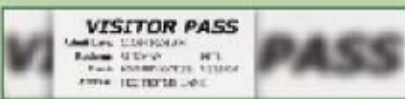
- Automatic database search
- Recognizes multiple phone numbers
- Autodials residents for guards
- Wireless phone and headset increase mobility

RESIDENT ID CARD



- Credentials for facility access
- Add electronic key for increased control
- Multiple Formats available (i.e. Barcode, Proximity, Magstripe)

GUEST PASS



- Fast print out second print out
- Directions and map
- Barcode for checkout
- Oversized expiration date
- Custom layout

E M A I L



- Email guest authorization, party lists, or special instructions
- Recognizes multiple email addresses

COMMUNITY WEBSITES



- Authorize guest access
- Review and update permanent guest list
- Increase communication

VIDEO SERVER



- Capture video of every guest entry
- Integrate with Surveillance System
- Up to 4 cameras
- Images can be archived separate from database

AUTOMATED ATTENDANT



- Authorize guests via voice mail
- Broadcast up-to-date community announcements
- Check availability of community resources (i.e. tennis courts, party room)
- Frees up Officer

I M A G I N G



- Capture driver license information
- 10 seconds to scan picture
- 3 seconds to read data from magnetic strip

Website Solutions

Everyone likes to get information at the click of a mouse. GateHouse's Website Solutions are the best and fastest way for residents to post and access information. They can email a guest list to the guardhouse, find out about community events, chat with other residents, and so much more. It boosts community spirit and improves communications. The site has both public and private (resident-only) areas, and features can be tailored to suit your needs or deleted if not applicable. Once communities get on board, they'll never go back to paper!

Support Services

GateHouse Solutions offers a number of service options designed to fit a variety of needs and budgets. You may opt for hourly support, or one of our client agreements. Either way, you can expect outstanding technical support and guidance that have made GateHouse Solutions so successful.

Preferred Client Agreements (PCA)

We offer several client agreements with benefits such as unlimited telephone support on GateHouse software during regular business hours (Monday thru Friday, 8:30 a.m. to 5:00 p.m., excluding holidays), discounts on GateHouse software upgrades as well as training.

Or instead of an agreement, simply take advantage of our Prepaid Support Plan; prepay, and get a discount on the flat hourly rate.

System Management Agreements (SMA)

Go a step further, and get enhanced support including administrative services, system management, regular status meetings, and prioritized support services (faster response time). You can also customize your plan with our personalized support options.

Network Management Agreement (NMA)

Have GateHouse manage your system with a customized plan tailored to your needs. Typical features include an initial review and implementation, during which we insure your firewalls and virus protection are properly implemented. With additional benefits such as regularly scheduled meetings, weekly system maintenance and pro-active support, you can rest assured that you are getting the very best.

Flexible Connectivity Configuration

GateHouse Synchronizer



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